

Help n Care Solutions Cookie Policy

For www.helpncaresolutions.com

Legal entity	HELP 'N CARE CLEANING AND CARE SOLUTIONS LTD
Trading name	Help n Care Solutions
Company number	15401445
Effective / review	August 2026 / August 2027

1. About this Cookie Policy

This Cookie Policy explains how Help n Care Solutions uses cookies and similar storage or access technologies on www.helpncaresolutions.com. It should be read alongside the Help n Care Solutions Privacy Notice.

Our legal entity is HELP 'N CARE CLEANING AND CARE SOLUTIONS LTD, company number 15401445, trading as Help n Care Solutions.

2. What are cookies and similar technologies?

Cookies are small text files or similar technologies stored on or accessed from your device when you use a website. They can be used to make a website work, remember choices, measure use of the site, improve performance or support advertising and other integrations.

3. Our website platform and consent controls

Our website is built using Wix. We use Wix privacy and cookie controls and, where enabled on the site, the Usercentrics for Wix consent banner to record visitor choices.

The exact cookies and technologies in use can change when Wix, connected apps or website features are updated. For that reason, the current cookie settings panel or consent banner on our website is the most up to date place to view the technologies detected and their categories.

4. Categories of cookies we may use

Category	What it does	Consent
Essential	Supports core website functions, security, network management, form operation	Usually does not require consent where the legal

Category	What it does	Consent
	and other features that are necessary for the service requested by the visitor.	exemption applies.
Functional	Remembers choices or enables optional enhanced website features.	Used where consent is required and has been given.
Analytics	Helps us understand how visitors use the website, such as pages viewed, traffic patterns and site performance.	Used only in accordance with the consent choice where consent is required.
Marketing	May support advertising, campaign measurement, social media or similar marketing functions.	Used only after the required consent has been given.

5. Essential cookies

Some technologies are necessary for the website or a service you have specifically requested to function. These may include security, fraud prevention, network management, load balancing, session management, form security and consent preference technologies. Where the law treats these as strictly necessary, they may be used without consent.

6. Non essential cookies

We do not rely on a statement that continuing to browse the site means you consent. Where consent is required, it must be an active choice. Non essential analytics, functional or marketing technologies should not be activated before the relevant consent has been obtained.

7. How to accept, reject or change your choices

1. When the cookie banner appears, use the available controls to accept, reject or customise non essential technologies.
2. You can reopen Cookie Settings on the website to review or change your choices.
3. Withdrawing consent does not make earlier lawful processing unlawful, but it should stop future use of the technologies that depend on that consent.
4. You can also control cookies through your browser, although blocking some essential technologies may affect website functionality.

We aim to make rejecting non essential technologies as straightforward as accepting them.

8. Third party and embedded services

Depending on the website features currently enabled, third party services may place or access technologies when you interact with them. Examples can include Wix services and apps, maps, video or social media embeds, analytics, advertising tools, payment services or booking tools.

The presence of a particular third party depends on the features currently used on the website. Please use the Cookie Settings panel for the current list and available controls.

9. Google, Meta and other marketing technologies

If we connect tools such as Google Analytics, Google Ads, Meta Pixel or similar services, they are treated according to their purpose and the relevant cookie category. Where consent is required, marketing or analytics technologies are not intended to load until the visitor has made the required choice.

10. Cookie duration

Some cookies last only for the current browser session. Others remain for a defined period so that a preference or other function can be remembered. The duration of individual technologies can change when Wix or connected services are updated. The current cookie settings information on the website should be used for the latest details.

11. Children's information

The website includes information about Vale Blooming Kidz Adventures. Cookie consent is separate from any parent or carer permission relating to a child's booking, health, SEND, safeguarding or photography information. A cookie choice is not treated as permission to use a child's service information for another purpose.

12. Changes to this Cookie Policy

We may update this policy if our website, Wix configuration, connected apps, advertising tools or legal requirements change. We will publish the current version on our website.

13. Contact us

Help n Care Solutions

Office 16, 91 High Street, Evesham, England, WR11 4DN

Telephone: 01386 365106

Email: info@helpncaresolutions.com

Website: www.helpncaresolutions.com