

21. Activity Session Terms and Conditions

Purpose	To set clear expectations for bookings and attendance.
Applies to	All Vale Blooming Kidz Adventures bookings.
Policy owner	Managing Director
Review	At least annually and sooner following an incident, legal change or material service change. Next scheduled review: August 2027.

- A registration of interest or submitted form does not guarantee a place. A booking is confirmed only after Help n Care has reviewed the information provided, confirmed it can safely meet the child's needs for that session, issued written confirmation and received any required payment.
- Vale Blooming Kidz Adventures is a SEND only programme for children and young people aged 8 to 16. A child must fall within the programme's SEND service scope, and every place remains subject to individual assessment of needs, reasonable adjustments, staffing, venue suitability and safety.
- Parents and carers must provide accurate, complete and current information about health, SEND, behaviour, communication, allergies, emergency contacts and support needs.
- The standard session price for the October half term programme is £35 per child unless a different price is clearly stated before booking.
- Parent or carer drop off and collection is the standard arrangement. Any Help n Care transport must be separately agreed in writing and remains subject to availability and safety checks.
- Activities, venues or timings may change because of safety, weather, venue availability or circumstances outside reasonable control. Help n Care will provide a suitable alternative where practicable.
- Parents must remain contactable during the session and must arrange prompt collection if Help n Care reasonably determines that a child is unwell, distressed or cannot safely continue.
- Help n Care may end or decline participation where it cannot safely meet a child's assessed needs with the staffing, venue or competence available. Decisions will be made individually and with equality duties in mind.
- Nothing in these terms excludes liability that cannot lawfully be excluded, including liability for death or personal injury caused by negligence.